

<b>Notice of References Cited</b>	Application/Control No. 09/219,267	Applicant(s)/Patent Under Reexamination WALKER ET AL.	
	Examiner TRI V. NGUYEN	Art Unit 1796	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-5,710,887	01-1998	Chelliah et al.	705/26
*	B	US-5,918,211	06-1999	Sloane, Martin A.	705/16
	C	US-			
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	E	US-			
	F	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Brian Reilly. "Upselling strategies hit the net" Net Marketing, December 1996.
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.